

Office of Electricity Ombudsman
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)
B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057
(Phone No.: 32506011, Fax No.26141205)

Appeal No. F. ELECT/Ombudsman/2007/211

Appeal against Order dated 01.03.2007 passed by CGRF–NDPL in CG.No.01063/01/07/MDT (K. No.31401134154).

In the matter of:

Shri Inder Mohan - Appellant

Versus

M/s North Delhi Power Ltd. - Respondent

Present:-

Appellant Shri Inder Mohan

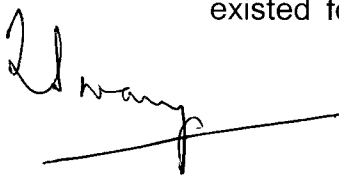
Respondent Shri H. C. Verma HOG (Comm.),
Shri Gagan Sharma, Assistant (R&C) and
Shri Vivek, AM (Legal) attended on behalf of NDPL

Dates of Hearing : 18.12.2007, 31.01.2008

Date of Order : 31.01.2008

ORDER NO. OMBUDSMAN/2008/211

1. The Appellant, Sh. Inder Mohan, has filed this appeal against the orders of the CGRF-NDPL dated 01.03.2007 in the case CG No.01063/01/07/MDT as no relief was given on the complaint against inflated consumption, allegedly recorded by the meter.
2. The background of the case is as under:
 - i) The Appellant purchased the premises No. 3/332 Nirankari Colony, Delhi 110 009, in 2004 and at that time a commercial connection existed for a 3 KW sanctioned load. The Appellant observed that



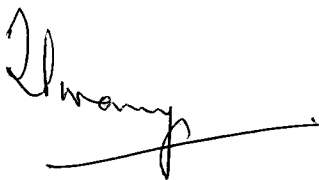
consumption for the billing period 04.05.2006 to 06.11.2006 was higher than the consumption in the past for the same period.

- ii) The consumer's meter was tested on 01.11.2006 and was found 1.5% slow. The same meter was again tested on 23.2.07 and was found 0.46% fast. During testing, phase current was 6.46 amperes and neutral current was 5.02 amperes, because of this difference, the EL indicator was found switched on. The electricity to the Appellant's premises is supplied through a separate service line and meter.
- iii) The Appellant filed a complaint before the CGRF-NDPL on 15.02.2007. The CGRF in its order observed that consumption being disputed is for the period May 2006 to September 2006 which is the peak summer period. Further 1037 units recorded between 08.09.2006 to 06.12.2006 over a three month period are not considered abnormal for a sanctioned load of 3 KW. Even the total number of units recorded from 04.05.2006 to 08.09.2006 is 1985 giving an average of approx. 500 units.
- iv) During the period 15.07.2005 to 11.09.2005, 695 units i.e. approximately 350 units per month were also recorded. The meter recorded only 208 units between 06.12.2006 to 06.02.2007. The CGRF considered that the consumer has been charged for actual energy consumed by him and no relief was granted.

Not satisfied with the CGRF orders, the Appellant has filed this appeal.

3. After scrutiny of the appeal, the records of the CGRF and submissions made by both the parties, the case was fixed for hearing on 18.12.07.

On 18.12.2007 the Appellant Sh. Inder Mohan was present in person. The Respondent was present through Sh. H.C. Verma HOG (Comm.), Sh. Gagan Sharma Assistant (R&C) and Sh. Vivek AM (Legal).



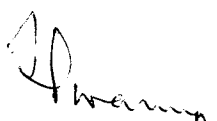
Both parties were heard. The Respondent / Appellant were requested to carry out a joint checking of the internal wiring of the premises to detect leakage, if any, and submit the report in a weeks time, i.e. by 31.12.2007 latest. As an interim relief, no disconnection of electricity supply was to be done, pending the final decision. The Respondent reported vide copy of letter dated 10.01.2008 that a joint inspection of the wiring was carried out on 23.12.2007 in the presence of the Respondent officials, the Appellant and the electrician deputed by the Appellant. The wiring was found to be in order.

4. At the next date of hearing on 31.01.2008, the Appellant was present in person. The Respondent was present through Sh. H.C. Verma HOG (Comm.), Sh. Gagan Sharma Assistant (R&C) and Sh. Vivek AM (Legal).

The Appellant agrees with the Respondent's report dated 10.01.2008, bringing out that there was no leakage in the internal wiring. In view of this report, there is no reason to disagree with the findings of the CGRF. The higher consumption is evidently due to actual usage of electricity.

The appeal is accordingly dismissed.

31st January 2008


(SUMAN SWARUP)
OMBUDSMAN